



VISION AND VALUES STATEMENT OF DERBY ROAD HEALTH CENTRE 2022 / 2023

Derby Road Health Centre are committed to delivering inclusive, high quality, holistic healthcare. As a cohesive practice team, we continually strive to ensure that we provide high standard, compassionate care to all our patients.

Derby Road Health Centre are committed to ensuring that all our patients are supported in accessing healthcare and support to allow enjoyment of their best possible health and wellbeing.

As a practice we are driven by the values of our NHS, constantly reviewing our service to ensure that we adapt proactively to changing and challenging landscapes, ensuring that we continue to provide access to safe high-quality care.

Working with our Primary Care Network colleagues within PCN City South we have achieved better collaboration, better care, and better health outcomes for our population. Through shared health promotion and a greater range of extended primary care services we hope to further engage patients and inspire healthier communities.

The practice remains committed to supporting life-long learning and development of all our highly valued practice staff. The team are empowered and encouraged to share ideas and learning to contribute towards continuing service development.

We continue to embrace transition, invest in our practice team, and expand services for our patients with the intention of providing an overall outstanding patient experience.

Shared Vision	<p>Providing high quality, holistic, patient centered care.</p> <p>Educating, engaging and enhancing the primary care workforce to deliver the best possible patient experience.</p>
Mission Statement	<p>Making Derby Road Health Centre a great place to work.</p> <p>Enabling the practice team to make a positive difference in achieving better health outcomes.</p> <p>Facilitating on-going education, training, and development of the primary care team.</p> <p>Incorporating greater collaboration with our PCN partners and community care workforce.</p>
Core Values	<p>Caring, Accessible, Safe, Inspiring, Innovative, Pro-active, Responsive, supportive, Collaborative</p>